# SAUTI USER INSIGHTS QUARTERLY REPORT

April - June (Q2) 2022

Sauti's trade and market information platforms in Kenya, Uganda, Rwanda and Tanzania have been operating since 2017. This report shows user behaviour insights from Sauti's mobile information platform based on usage between 1 April to 30 June, 2022.

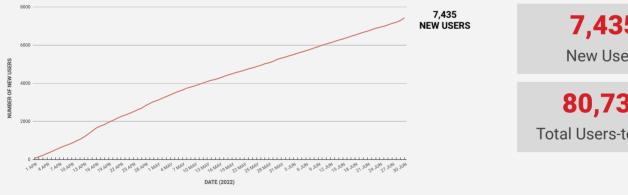
2022 Q2 saw 7,435 new users access all our regional platforms. Our Kenyan platform saw the majority of growth. For any questions on our data please contact info@sautiafrica.org.

## **Key Insight**

Cross-border trade in Tanzania has increased by 7 percentage points to 21% since our Q1 2022 Report

## Total New Users Over Time

Between the 1st of April to the 30th of June 2022, 7,435 new users have accessed Sauti's information platform, with the total number of users at 80,738.

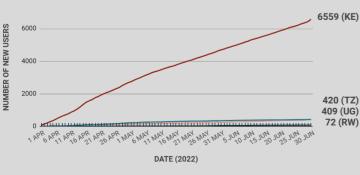


7,435 New Users 80,738 Total Users-to-Date

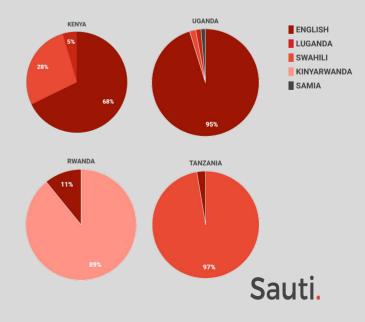


8000

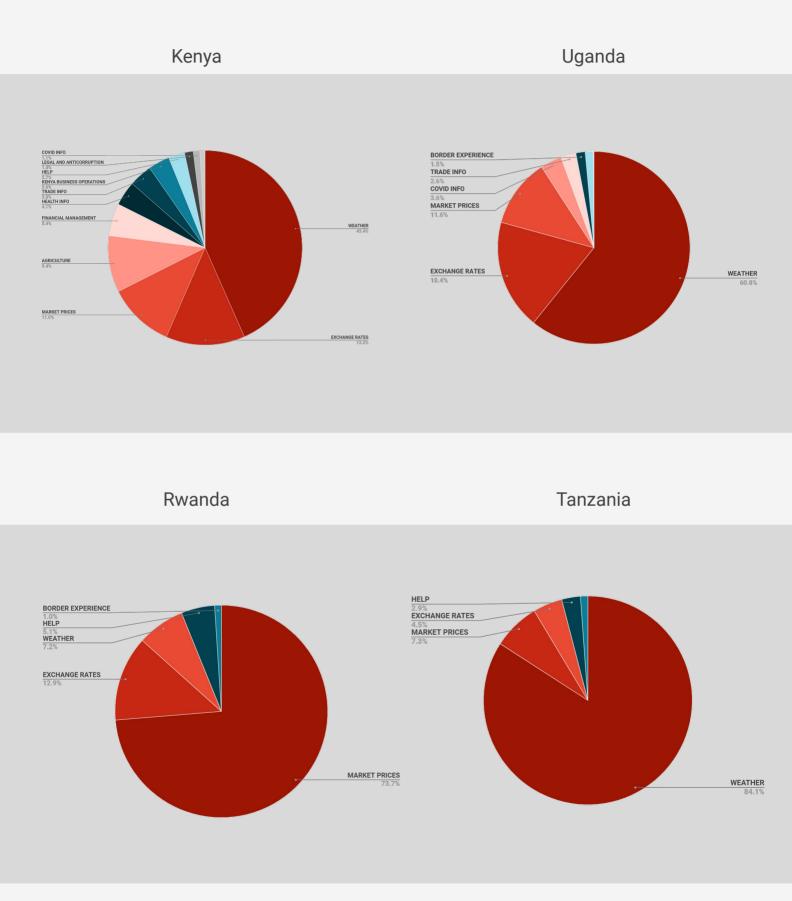
New Users



Breakdown of Language Selection



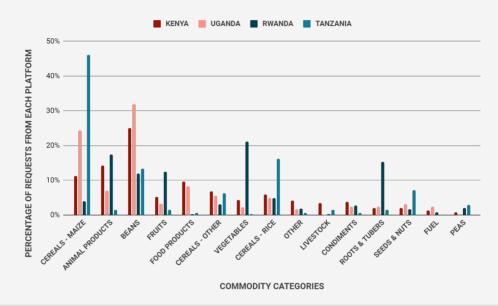
# Most Popular Information Features



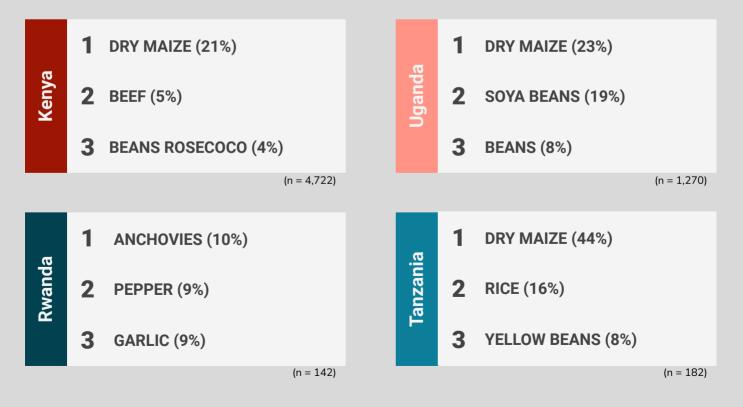
# Market Data Insights

### Most Requested Product Categories

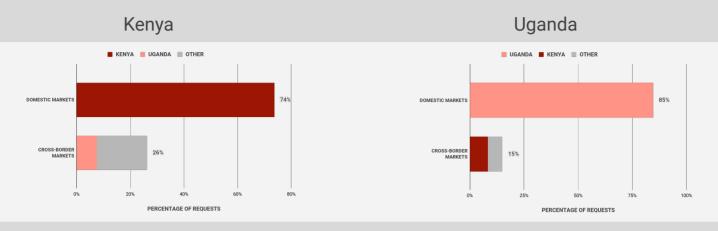
The categories below show the top 98 percent of commodity categories requested for each country. The remaining commodity categories with fewer requests are not shown on the graph.



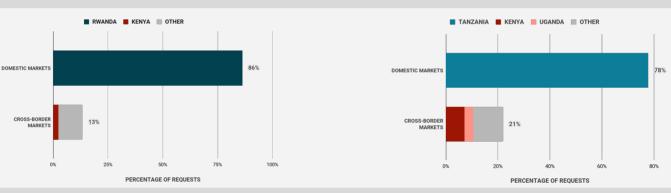
Top Three Requested Products by Country



## Requests for Commodity Prices in Cross-Border Markets<sup>†</sup>

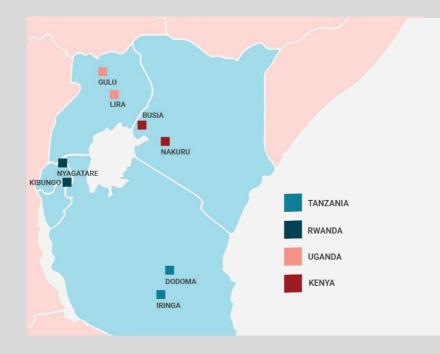


#### Rwanda

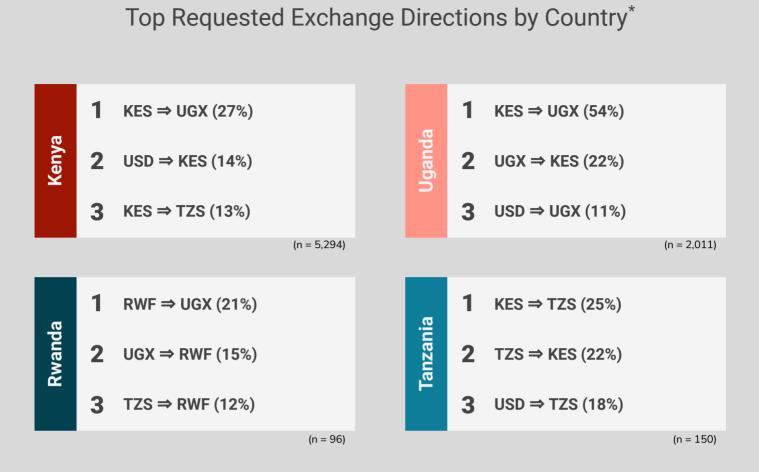


Tanzania

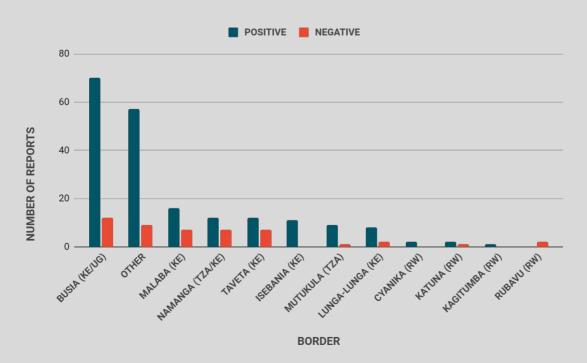
## Top Two Requested Markets for Commodity Prices in Each Platform<sup>+</sup>



<sup>†</sup>Indicated figures represent information requests weighted by user and by option set. This weighting standardizes the impact of high frequency users and maximizes the accurate representation of each users behavior.



# Border Experience Reports from All Platforms



\*Percentages reflect the proportion of all user requests for exchange rates in the respective country.



© 2022 Sauti East Africa | All rights reserved. The Foundry, Viking House, Waiyaki way, Westlands, Nairobi, Kenya, P.O. box 2060 – 00621, Nairobi T: +254 736 484 190 info@sautiafrica.org | sautiafrica.org

#### **ABOUT SAUTI**

Sauti East Africa provides trade and market information services that empower cross-border traders in East Africa to trade legally, profitably, and safely.